Summit Program

Thursday 8 October 2020 | The Brisbane Club, 241 Adelaide St, Brisbane 4000

The University of Queensland Trust, Ethics & Governance 2020 Summit: A Brave New World: Trust, Ethics & Governance in a Disrupted World.

This one-day summit - delivered in person and online - brings together world-class researchers and prominent industry leaders to discuss the complex issues of navigating ethics, trust and effective governance in an age of disruption.

8.30m	**Registration, arrival tea and coffee**
9.00am	**Introduction to the summit and TEGA**
9.10am	**Panel 1: Trust ethics and resilience in responses to crises** How can leaders and managers navigate crises in a way that is responsive, agile, builds resilience, maintains stakeholder trust and upholds high standards of ethics? Confirmed speakers to date: • Paul Scurrah CEO and Managing Director, Virgin Australia • Ross Barnett, Queensland Racing Integrity Commissioner • Brett Sangster, Partner, McCullough Robertson • Associate Professor Sarah Kelly, UQ Business School • Associate Professor Gabby Walters, UQ Business School
10.20am	**Morning tea**
10.55am	**Panel 2: Managing trust, ethics and governance in the digital age** What are the challenges and opportunities for managing trust, ethics and governance in a digital age? How can organisations use emerging technologies in a way that builds and sustains trust and high standards of ethics? What governance mechanisms are required to ensure the responsible stewardship of big data, AI and other digital technologies into society? Confirmed speakers to date: • Alan Macsporran Crime and Corruption Commission Chairperson • Leanne Kemp, CEO Everledger & QLD Chief Entrepreneur • Barbara-Anne Bensted, Partner Digital Delta, KPMG • Professor Nicole Gillespie, UQ Business School • Professor Shazia Sadiq, UQ School of Information Technology and Electrical Engineering
12.05pm	**Overview of afternoon sessions**
12.10pm	**Lunch**
1.00pm	**Research Insight Session 1:** Across parallel streams, TEGA researchers and industry experts will discuss cutting-edge research insights and their practical implications for industry. **A. Building, Repairing and Preserving Trust In Uncertain Times** How can leaders preserve employee trust during crisis and disruption? How does feeling trusted at work affect employee engagement and wellbeing? What strategies and online training tools (e.g. mindfulness) can organisations use to promote employee trust? How can we understand the dynamics of trust and mistrust in specific sectors, such as non-profits?

- o Mike Kaiser, Partner, KPMG
- o Dr Adam Kay, UQ Business School
- o Professor Nicole Gillespie, UQ Business School
- o Professor Matthew Hornsey, UQ Business School
- o Dr Steve Lockey, UQ Business School

B. Changing board behaviour: By regulation or by reflection?

In corporate wrongdoing, often the buck ultimately stops at the board.
What is the role of regulation in encouraging both socially and commercially responsible behaviour at the top? Are there other mechanisms that can ensure that risks increasingly in the public eye, such as cyber security and toxic cultures, are aired and therefore better managed?

- o Barry Dunphy, Clayton Utz
- o Dr Vicky Comino, TC Beirne School of Law
- o Dr Tracy Martin, UQ Business School
- o Dr Micheal Axelsen, UQ Business School

C. The Slippery Slope: Police Corruption, Tourist Misconduct and Sports Integrity

What role does socialisation and culture play in one's willingness to engage in unethical behaviour? Why does integrity in sport matter to us all and what are the key issues from which we can learn better governance? What are the tourism-induced conflicts, tensions, and disruptions?

- o Mark Ainsworth, Deputy Commissioner, QLD Racing Integrity Commission
- o Dr Shannon Colville, UQ Business School
- o Associate Professor Sarah Kelly, UQ Business School
- o Dr Monica Chien, UQ Business School

2.10pm	Afternoon tea
2.40pm	**Research Insight Session 2:**

D. The trust, ethics and governance challenges of AI and automated decision making

Do Australians trust Artificial Intelligence, and what are their expectations for the design and governance of trustworthy AI systems? What factors need to be considered when implementing automated algorithmic decision making with workforce data? What are the critical factors and mechanisms that explain the unintended consequences of algorithmic decision-making in government contexts? We answer these questions by drawing on national surveys and case studies to draw out key lessons for designing trustworthy AI applications.

- o Barbara-Anne Bensted, Partner Digital Delta, KPMG
- o Dr Martin Edwards, UQ Business School
- o Professor Nicole Gillespie, UQ Business School
- o Dr Ida Asadi Someh, UQ Business School
- o Dr Steve Lockey, UQ Business School

	E. Forming Impactful Partnerships
	
	How can you form effective and impactful partnerships for research? We present three case studies of partnerships in the education, health, and not-for-profit sectors that showcase forms and outcomes of effective collaboration between the UQ Business School and industry. We will also discuss the practicalities of forming new collaborations, so you can get started today.
	
	   o Dr Lance Newey, UQ Business School
	   o Associate Professor Sarah Kelly, UQ Business School
	   o Dr Cassandra Chapman, UQ Business School
	
	F. Navigating change: leadership, reasoning and moral consensus
	
	What drives ethical leadership in times of crisis? How can leaders use wise-reasoning to resolve ethical dilemmas? How can leaders build moral consensus in the aftermath of ethical violations?
	
	   o Rupert Haywood, Queensland Treasury Corporation
	   o Dr Michael Collins, UQ Business School
	   o Professor Tyler Okimoto, UQ Business School
	   o Dr Justin Brienza, UQ Business School

3.50pm	**Short break**
4.00pm	**Concluding panel** Sharing key insights and implications from breakout session and summary of trust, ethics and governance challenges and opportunities
5.00pm	**Reception**